



COOKIE POLICY

This provides for Oro Pay Cookie Policy , in which explanation in simple language is provided for your understanding regarding what "cookies" are and how our website uses cookies and other tracking technologies to improve and to deliver a better and personalized service. Our Cookie Policy applies to all users of official Oro Pay website www.oropay.com and/or any other websites operated by Oro Pay or to registered Oro Pay Clients or users of Oro Pay Services via an Oro Pay Account. By using our website or signing up to Oro Pay Services, you are also consenting to our use of cookies and to this policy.

1. What is a cookie?

- 1.1 Cookies are small text files that are sent by a website to a web browser, and stored by the browser. This enables the website to identify and track the web browser. Cookies can, in between others, enable a website to recognize a device each time it visits, to remember user preferences and recommend content.
- 1.2 Cookies in themselves do not identify the individual user, but rather the computer used. However, some cookies will contain personal information such as a user name.
- 1.3 We may use both session cookies and persistent cookies on the site:
 - 1.3.1 Session cookies will be used to keep track of you while you navigate the website. Session cookies will be deleted from your computer when you close your browser.
 - 1.3.2 Persistent cookies will be used to enable our website to recognize you when you visit. Persistent cookies will remain stored on your computer until deleted, or until they reach a specified expiry date.
- 1.4 The site also uses cookies from third parties such as Google Analytics.

2. What sort of cookies exists?

Generally, there exist four (4) categories of cookies:

- 2.1 **Strictly necessary cookies**, which are essential to the functioning of a site, enabling you to move around the site and allowing the site to provide the services that you ask for, but do not gather any information that could be used for marketing purposes and they do not retain information beyond the end of your visit.
- 2.2 **Analytical/performance cookies**, which collect information about how visitors use a website, allow the site operator to recognize and count the number of visitors and to see how visitors move around the site when they are using it, help the site operator to improve the way the website works, and all such information collected by these cookies is aggregated and therefore cannot be used to identify individual visitors.
- 2.3 **Functionality Cookies**, which help a website to remember choices that a user makes, providing enhanced personalized features, and the information these cookies collect may be anonymized and they cannot track browsing activity on other websites.
- 2.4 **Targeting cookies**, which record users' visits to a website, the pages they have visited and the links they have followed and the information gathered is often shared with other organizations, such as advertisers.



3. What cookies do we use?

You can gather more information about the individual cookies we use and the purposes for which we use them in the table below. Whilst you are using the site, if you come across a cookie that is not listed in the table below, then please [contact us](#). You can also find out more about cookies generally here <http://www.allaboutcookies.org/cookies/persistent-cookies-used-for.html>.

Cookie	Duration	Purpose
csrftoken	1 year	Registers a unique ID that is used to make it impossible for an attacker to construct a fully valid HTTP request suitable for feeding to a victim user.
__gat_gtag_UA_*	1 minute	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.
__zlcmid	1 year	Registers a unique ID that is used to identify the device during visits for Live Chat Support.
__gid	1 day	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.
__ga	2 years	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.
CookieConsent	1 year	Stores the user's cookie consent state for the current domain
__cfduid	29 days	Used by the content network, Cloudflare, to identify trusted web traffic
lhnContact	21 months	Unclassified

4. Third-party cookies

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

5. How can you block cookies?

5.1 Most browsers automatically accept cookies, but you can usually change your browser settings to limit or prevent cookies. You can find out more about blocking or deleting cookies here <http://www.allaboutcookies.org/cookies/persistent-cookies-used-for.html>.

5.2 You can find out how to opt out of being tracked by Google Analytics here <https://tools.google.com/dlpage/gaoptout>.



5.3 Unless you have changed your browser settings accordingly so that it will refuse cookies, our system will issue cookies upon visiting our website.

5.4 If you set your browser not to accept cookies, it may result in certain sections of our site not working properly and certain personalized services not being provided to users of your computer.